

# MSDSOnline HQ Account Helps Standalone Hospital Provide Top-Quality Service



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**Sara Davy, RN, LP**

Ward Memorial Hospital

## Ward Memorial Hospital

- Serving the Western Texas community since the 1950s
- Level IV Trauma Center with 25 beds
- MSDSonline customer since 2016

Since the 1950s, Ward Memorial Hospital has been providing vital healthcare services to the citizens of Western Texas. Located 30 miles west of the Midland-Odessa metropolitan area, the 25-bed facility serves not only local residents but also the communities of oilfield workers located throughout the region. It is a Level IV Trauma Center and employs 100 physicians, nurses, and staff members.

Like many small, standalone hospitals, Ward Memorial Hospital often calls on employees to wear multiple hats in order to meet the needs of their patients in an efficient and cost-effective manner. When it comes to chemical management, for many years, Ward Memorial Hospital relied on binders full of paper safety data sheets to satisfy compliance and right-to-know requirements. However, when Sara Davy, RN, LP, assumed responsibility for the hospital’s chemical management in 2015, she began looking for a way to make the process more streamlined and less burdensome.

“For employees in my situation at smaller hospitals, there are never enough hours in the day,” explains Ms. Davy. “Beyond being a nurse, my responsibilities include managing safety, trauma coordination, and infection control. My top priority is always keeping patients and employees safe. Thus, I’m constantly looking for ways I can be more efficient and save time, while still providing the highest-quality care to all patients of the hospital.”

Ms. Davy explains how finding the right solution started with a sales call.

“When I took over safety, I found that — like most small hospitals — we didn’t have a strong, centralized process in place for tracking safety data sheets,” says Ms. Davy. “We also didn’t have an efficient system for ensuring we had the most current versions. I had to physically locate people in different departments and make them do updates. That changed after I got a sales call from VelocityEHS. I actually had to pass the first time around, but when they called

a second time in March of 2016, we had the funding in our budget and we made the decision to adopt the MSDSonline HQ Account solution.”

Ms. Davy reports that making this change resulted in immediate improvements to the hospital’s management of safety data sheets.

“Right away, it saved us so much time,” says Ms. Davy. “We didn’t have to go through and manually update the SDSs in each binder location anymore. It also made the transition to GHS less stressful. I really like not having to worry so much! I also like that you can go through and catalog each item and then run reports for NFPA information to see which corresponding placard you can post. That function saves a lot of time too.”

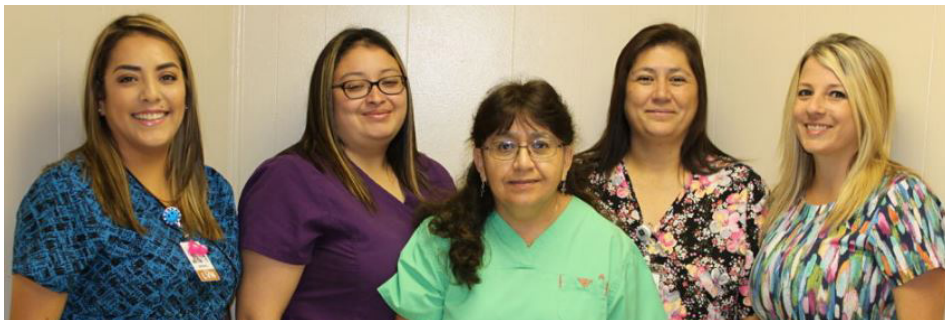
Ms. Davy says the MSDSonline HQ Account is well-equipped to handle a healthcare facility’s chemical profile.



"Beyond the chemicals people expect a hospital to have, remember that we also use a whole lot of cleaning supplies which need SDSs," says Ms. Davy. "On top of that, there are chemicals for water treatment, for the HVAC system, and other stuff like that. We also have a lab on premises which has about 200 chemicals. We've never had a problem locating an SDS using the MSDSonline system. Whenever we need it, it's been there."

According to Ms. Davy, in addition to being a great way to provide fast, accurate chemical information, the MSDSonline HQ Account has been a good fit for Ward Memorial Hospital because of its functionality and ease of use.

"It's a very user-friendly program for sure," concludes Ms. Davy. "I'm pressed for time, so I didn't want something that was difficult or slow to use. That's why it was really important for me to have this solution. Whenever I do have a question, I just reach out to my contact [at VelocityEHS Customer Care]. They're always so nice! For example, initially I did not grasp how to use indexing. They walked me through it, and even made it interesting. We've been very happy with the service. We want this relationship to continue for many years to come!"



## HEALTHCARE PROVIDERS FIND A TRUSTED PARTNER

VelocityEHS has a proven track record of success helping healthcare providers of all types reduce risk, improve efficiencies, and move toward compliance. The sheer variety of substances requiring safety data sheets on medical campuses can be staggering. Add elements like on-site labs, medical schools, and interconnected systems of care — not to mention challenges associated with the Joint Commission and other accrediting firms — and you've got a uniquely demanding safety and compliance environment!

Let VelocityEHS help! From small standalone hospitals to multi-state healthcare systems, our suite of solutions is trusted by healthcare providers across the country who know we make it easy to provide the required HazCom information that keeps locations compliant and employees and patients safe. From looking up common chemicals to managing and tracking substances across multiple medical campus locations, we can help you ensure things run smoothly and safely!

## Benefits of the HQ Account

### Millions of MSDSs at Your Fingertips

24/7 access to the industry's leading database of safety data sheets ensures your company's library is up-to-date and in compliance.

### Simplify Compliance

Easy-to-use tools help you meet hazard communication requirements (OSHA / WHMIS / GHS), including hazard determination, right-to-know access, labeling, safe chemical handling, PPE, and more.

### Improve Chemical Management

Robust chemical management tools provide greater container-level control over the location, status and risk associated with the chemicals you use. Our free mobile Chemical Inventory Scanner app lets you scan barcode/QR code labels for in-the-field container management.

### Mobile Access

Our online accounts are mobile optimized, and our free eBinder mobile app makes it possible to access SDSs and chemical inventory information offline, when internet connectivity is limited. With these mobile capabilities, critical chemical safety information is always at your fingertips.

### Regulatory Compliant

Multiple back-up options mean your system meets OSHA, WHMIS and other regulatory requirements for electronic safety data sheet /chemical management.

### Quick ROI & Low Cost of Ownership

The HQ Account pays for itself by eliminating time-consuming, manual administrative tasks. Plus, there's no software to install or maintain, and you get immediate access to new features.

